



Requirements, Compatibility Information and Upgrade Instructions

Requirements

Rimage Optical Software Suite – version 9.5.2 requirements include:

- This installation is supported on these 64-bit platforms:
 - Windows 10 Professional
 - Windows 10 Enterprise
 - Windows Server 2016
 - Windows Server 2019
 - Windows Server 2022
 - Windows 11

Changes for Version 9.5.2.18

Production Server

Resolved Issues

- Fixed crash when a line is specified in the ProductionOrder XML if the line number > the number of autoloaders.
- Added support for the Plextor PX-891SAF recorder.

Changes for Version 9.5.2.17

Production Server

Resolved Issues

- Fixed merge problem with certain Chinese text.
- Added a Yes/No dialog to prompt for advancing the ITS ribbon by 50 panels when an ITS upper sensor error occurs with an Everest 400 printer.

Changes for Version 9.5.2.16

Installer

Resolved Issues

- Fixed problem with installing the Registrar and Image servers when the 'Station Installation' type is selected.



Image and Registrar Servers

Resolved Issues

- Added the messaging host to the logs at startup.

Production Server

Resolved Issues

- Changed the timeout on the command to get the Everest printer temperatures from 60 seconds to 5 seconds. This fixes long delays when the temperature sensor on the Everest printer no longer functions properly.

Changes for Version 9.5.2.15

Registrar Service

Resolved Issues

- Fixed problem with service starting if the Rimage folder is not on C:.

Changes for Version 9.5.2.14

Installer

Resolved Issues

- Updated the VC runtimes to the version distributed with Visual Studio 2026.

Production Server

Resolved Issues

- Added support for the PIODATA DVD recorder.
- Fixed problems when using the target line attribute in an order.



Changes for Version 9.5.2.13

Installer

Resolved Issues

- Fixed problem with not installing printer drivers for the Everest and Prism when installing in a non-English display language.

Message Server

Resolved Issues

- Fixed problem with other Rimage services not connecting to the message server after renaming the computer.

Production Server

Resolved Issues

- Fixed problem with including the unit testing executable eps_test.exe in the Production Server executable folder.
- Added command-line switch "-iso" to save image filenames created in automatic bulk read with the .iso extension rather than the .img extension.
- Fix the "Messaging Host" registry value on a computer name change if the message server hasn't done it yet.

Image and Registrar Servers

Resolved Issues

- Fixed problem with connecting to the message server after the computer name was changed.

Changes for Version 9.5.2.12

Installer

Resolved Issues

- Updated the code signing certificate. The new expiration date is June 21, 2028.



Image Server

Resolved Issues

- Fixed problem crashing when logging very long messages in the streaming log.
- Fixed problem parsing image order with double backslashes in the source path.

Production Server

Resolved Issues

- Fixed problem with changing characters in CD-TEXT in Spanish and other European languages that used the high bit for certain characters.
- Fixed problem with running out of CD-TEXT space when using it with lots of audio tracks.
- Added command-line switch "-srt" to skip rarely used CD-TEXT fields to allow more room for track titles.
- Fixed automatic retry on Ribbon Out dialog when using the "-mer" command-line switch.
- Added "-fcd" command-line switch to force finalization when copying discs.
- Fixed problem with not being able to unload a disc with the Allegro loaders.

Span Restore

Resolved Issues

- Added the pathname to the error message on an error trying to open a source file or create a destination file.
- Changed SpanRestore to support spanned USB drives made on Maestro or Simplex.
- Fixed problem with restoring files with very long encrypted filenames.

Changes for Version 9.5.2.11

System Manager

Resolved Issues

- Updated the Telerik libraries to resolve the vulnerability CVE-2024-7679.



Image Server

Resolved Issues

- Fixed problem crashing when the source path is < 6 characters when checking for a mapped drive.

Changes for Version 9.5.2.10

Production Server

Resolved Issues

- Added support for the Optiarc AD-5290S recorder.
- Fixed problems with hanging when trying to detect a barcode scanner.
- When scanning serial ports for autoloaders or barcode scanners, skip the ones that are Bluetooth links.
- Added “-bs” command-line switch. Use when a barcode scanner is known to be present. When the switch is not present, a scanner isn’t searched for, speeding up the startup process.
- Added recording speed to the status column in the GUI.
- Added an entry to the session log when a barcode scanner is attached.

Message Server (Netpub plugin)

Resolved Issues

- Fixed problem with not creating the percent complete file with the correct name. This would cause a failure if the filename name of the .nwp file was the same as a folder inside of the Netpub folder.

Image Server

Resolved Issues

- Fixed problem with adding extra files into the image when a single file from a folder containing additional files was specified in the editlist.

Installer

Resolved Issues

- Fixed problem with installing the VC runtimes after a fresh Windows install.



Changes for Version 9.5.2.9

Installer

- Set the “password never expires” attribute when creating the RimageServices account.
- Fixed problem with showing the RimageServices account password in the installation log.
- Won’t allow installing on 32-bit platforms.

Production Server

Resolved Issues

- #3271 - Fixed problem with not restoring the file times when decrypting spanned disc sets.
- Fixed problem with showing double the remaining retransfer ribbon quantity in the GUI when the actual count is an estimate.

Span Restore

Resolved Issues

- #3271 - Fixed problem with not restoring the file times when decrypting spanned disc sets.

Other

- Some services and applications are now built as 64-bit executables, so the 32-bit Windows platforms are no longer supported.

Changes for Version 9.5.2.8

Installer

- Updated the VC runtime to version 14.38.33135.

Message Server (Netpub plugin)

Resolved Issues

- Fixed problem with not setting the disc title for CD-TEXT. The disc title is now set to the value used for the Cdtext.Disc.ID field.



- Fixed problem in Netpub with not allowing extensions in folder names when ImageType = ISO9660L1_RELAX.

Production Server

New Features

- The same executable file (ePS.exe) is now used for both the Rimage_EPS service and the Production Server application.

Resolved Issues

- #3257 - fixed problem with not saving the username and password (for impersonation) when the service is installed.

QuickDisc

New Features

- Added a checkbox to stop showing the missing capabilities dialog when submitting an order in QuickDisc.
- Added a "Do not ask again" checkbox when aborting a wizard. This only affects the current session.

Resolved Issues

- Added missing Image Server settings.
- Fixed problem with not showing the Resume button for Image Server when it is paused.
- Fixed problem with not saving the state of the Use CD TEXT checkbox in the default settings.
- Fixed ctrl-n and ctrl-o hot keys.
- Added the missing text "Rimage Header with Manifest" in the blank checkbox in the Image Extensions options.
- Fixed blank right-click menu problem in the folder selection dialogs.

Known Issues

- The right-click menu in the "Add Files" dialog shows a blank right-click menu on most Windows 10 systems.



Changes for Version 9.5.2.7

Installer

- Updated the VC runtime to version 14.38.33130.

Message Server (Netpub plugin)

Resolved Issues

- #3250 – fixed crash that occurred when processing CDTEXT items in the NWP file.
- Fixed problem with reversing the meanings of 'RELAX' and 'NORELAX' when added to the ImageType directive for ISO9960L1 or ISO9960L2.

Production Server

New Features

- Added command-line switch "-mer" which causes the system to check the Everest ink ribbon level after every print and post a "ribbon out" dialog when it reaches 0. This may result in some unused ribbon to remain.

Previous Changes for the 9.5.2 Release

Installer

- Uses the NSIS installer package instead of WIX (QuickDisc and CD Designer still use the WIX installer but are contained within the NSIS package and are installed silently).

Message Server (Netpub plugin)

Resolved Issues

- Removed the ImagerHost attribute from the production order. This was causing Production Server log messages to contain messages about not being able to connect to a stream server.
- Moved logs to \Rimage\Logs and removed the missing percent file error in the log.



Production Server

New Features

- Added support for Blu-ray QL (128 GB) media.
- Implemented hashing of extracted files in Production Server when reading discs for the Rimage Data Solution application.

Resolved Issues

- #3215 - changed the Recorder Cache Status dialog to hide the recorders that are assigned as read-only.
- Distinguish between Windows 10 and Windows 11 when querying the Windows version.
- Create PPC hot folder at startup if it is missing.
- Removed unneeded "and close tray" to message to remove a disc from the recorder manually.

Image Server

Resolved Issues

- Fixed a problem with adding an invalid prefix "\\?" to UNC paths when processing an editlist.
- Fixed problems with accessing files with path names > 260 characters.
- Fixed problem with ignoring the WaitForSpace directive in the image order.

QuickDisc

Resolved Issues

- Changed recorder capability "Can record Blu-ray TL/QL" into separate "Can record Blu-ray TL" and "Can record Blu-ray QL" capabilities.
- Removed labels for the 2000i from the QuickDisc templates.
- in the Review and Record window, use the * characters instead of the actual password and disallow changing it.
- Fixed icons used for the "Tools/Restore Spanned Discs" and the "Help" menu items.

System Manager

Resolved Issues

- Changed recorder capability "Can record Blu-ray TL/QL" into separate "Can record Blu-ray TL" and "Can record Blu-ray QL" capabilities.
- Removed obsolete settings in the Production Server. These include removal of the Barcode tab and settings in the Diagnostics and Perftrack tabs that are always enabled.



- Removed controls relating to the Order Archive Manager and fixed problem with the "Rimage Applications" text partially overwritten with a rectangle in the RSM Preferences dialog.