

Requirements, Compatibility Information and Upgrade Instructions

Requirements

Rimage Software Suite – version 9.4.3 requirements include:

- The Windows installation is supported on these 32-bit platforms:
 - Windows 7 Ultimate with Service Pack 1
 - Windows 7 Enterprise with Service Pack 1
 - Windows 7 Professional with Service Pack 1
 - Windows 8 / 8.1 Professional
 - Windows 8 / 8.1 Enterprise
 - Windows 10 Professional
 - Windows 10 Enterprise

- The Windows installation is supported on these 64-bit platforms:
 - Windows 7 Ultimate with Service Pack 1
 - Windows 7 Enterprise with Service Pack 1
 - Windows 7 Professional with Service Pack 1
 - Windows 8 / 8.1 Professional
 - Windows 8 / 8.1 Enterprise
 - Windows 10 Professional
 - Windows 10 Enterprise
 - Windows Server 2016
 - Windows Server 2019

Installing Your Software

To install your new software, refer to the Setup and Installation instructions included with your Rimage Autoloader or Printer. The Setup and Installation instructions for your product are also available at www.rimage.com/support.

- Printer, recorder, and autoloader firmware are not automatically updated when you update your software. After you install your new software, visit www.rimage.com/support to check for firmware updates and service packs. To view information about the latest firmware and software updates, refer to your product's support page.

Changes to Rimage Software Suite

Includes features and fixes for the 9.4.3 software release.

Rimage Production Server

New Features

- Added support for the 2450 autoloader.
- Added support for the Pioneer Blu-ray XL archival drives BDR-PR1MA-W and BDX-PR1MC-L.
- Added support for positioning for photos on the Catalyst and Producer V autoloaders when using with the Evidence Disc System software.

Resolved Issues

- Jira PS-465: added retries to open and re-close drive tray for incompatible medium errors with the Teac recorders.
- Jira PS-466: fixed problem failing DDP images with RW24XX sub-code data.
- Jira PS-467: fixed problem not recording CD-TEXT when the CD-TEXT record follows the audio data record in the DDPMS file.
- Fixed the Japanese translation for the message "The unit's cover is open. Please close the cover".
- Fixed incorrect value for the original quantity in the session log message for when the quantity is changed.
- Jira PS-469: fixed problem with failing hash verification when using a full disc (.rmg) image file.
- Jira PS-470: fixed problem with misleading add-on message in the printer error dialog on a Prism RFID tag expired error.
- Jira PS-471: Added an alert dialog asking user if they want to do an Everest firmware update rather than just doing it.
- Jira PS-472: fixed problem with incorrect error handling on an Everest printer reset after the retransfer command is sent.
- Disabled the print-first mode when using an Allegro loader.
- Jira PS-475: fixed problem with ignoring the audio read speed setting.
- Jira PS-478: added a check during reading to fail if an audio track contains all zero data.
- Jira PS-479: send XML configuration after a bin configuration change to update bins view in RSM.

- Jira PS-481: fixed problem with using un-buffered IO in the recording engine which lead to poor performance when multiple recordings were being done simultaneously from the same cache file.
- Added firmware updating for Everest 400 Encore printer.
- Jira PS-484: fixed problem with trying to write a file to the wrong location if the folder has to be renamed while reading from a disc.

Rimage Bridge Server

Resolved Issues

- None.

Rimage Image Server

Resolved Issues

- None.

Rimage QuickDisc

Resolved Issues

- Jira QD-514: fixed crash when opening the Add Data wizard when the setting "General Preference - File Content Estimation is set to "Use image creation to estimate size (not as fast, but accurate)" is enabled.
- Fixed crash when trying to log a failure to open an ISO image file.
- Jira QD-513: fixed problem loading a saved project with a label where the database merge file doesn't contain a header.

Rimage SystemManager

Resolved Issues

- Jira SMII-129: grayed out diagnostics controls that don't have any effect in Production Server version 9.4 (enable serial tracing, enable startup tracing, and enable order not taken logging).
- Jira SMII-126: fixed drop-list for the Media Type to remove "Auto" and fix doubled "Blu-ray DL" for Chinese.
- Jira SMII-124: fixed setting "Caching/Disallow caching when streaming is enabled in the production order" is always unchecked.
- Jira SMII-123: fixed problem with displaying "Item" prefix in audio read speed setting.
- Jira SMII-120: allow Allegro 20 and 2000i bins to be configured if the "disable any media mode for single bin loaders" parameter is enabled

Rimage WebRSM

Resolved Issues

- None.

Utilities

Resolved Issues

- Changed the Camera Utility to run as an administrator to allow automatic calibration values to be saved to the registry.

Known Issues

- Folders cannot be added to jobs using WebQD in certain browsers. This is due to these browsers no longer supporting Java. Rimage recommends using Internet Explorer.
- In Rimage System Manager, if a QuickDisc job is resubmitted, but the media type is changed, the previous media type still shows in the Jobs window. For example, if you submit a job for CDR and then resubmit the same job (same ID) for DVDR, it will still say CDR as the type. This is a display only issue and the job is completed using the currently selected media type.

For information on other known issues found in the Rimage Software Suite v. 9.4.3, please refer to www.rimage.com/support