**Everest 400 Firmware Update Inst. 2001942\_A**

# Updating the Everest 400 Printer Firmware

The procedure in this document explains how to update the firmware on the Rimage Everest 400 printer. Firmware updates keep your printer running at peak performance. Updates can be performed on the external or embedded Control Center (PC) using the firmware downloaded from the Rimage Website.

This procedure is only for Everest 400 printers integrated in the Rimage 5410N, 5400N, 2410, 2400, 3410, 3400, or 2450 systems.

1. Check your current firmware version.
   1. Power on the autoloader.

Or

If the autoloader is already powered on, open and close the autoloader’s front door.

The operator panel displays system information.

* 1. When the panel displays **[PROM\_0506A\_###\_]** note the number following the **A\_**. This is the current firmware version.



**Firmware**

**Version**

**Number**

* 1. Go to devices and printers, locate Everest 400 printer icon, right hand click or click manage, printer preference, utility, status monitor. Select the printer information tab, locate the ROM version this also will tell you the firmware version.

1. Locate the latest firmware version at www.rimage.com/support.
   1. Under the Quick Links header, click the “**LATEST PRINTER FIRMWARE**” link.
   2. Then click the “**Everest 400 Firmware – vX.XX**” link.
   3. If the firmware version on the ***Software, Firmware & Service Packs***tab is newer than your printer’s current version, download the firmware. Refer to **step3**.

If the firmware version listed is the same as your printer’s current version, no further action is needed. Periodically check the Rimage Support site for firmware version updates.

1. Download the **latest firmware version**.
   1. At the PC, create a **new folder** on the C:\ drive labeled*Updated Firmware*.
   2. From the ***Everest 400 Firmware - V0.51*** page, click the “**0506AXXX.hex**” linkto download the latest firmware file.
   3. Save the **506A###.hex** file to the *C:\Updated Firmware* folder that you created in step 3b
   4. Click the “**Ev Updater 2.1.1.0.zip**” link to download the firmware install utility.
   5. Save the **Ev Updater 2.1.1.0.zip** to the*C:\Updated Firmware* folder.
2. Open the **.zip file** saved to the Updated Firmware folder.
3. Double‐click the **EV3+Updater.exe file** contained in the .zip file.
4. Click the **Select File** button, browse to the *C:\Updated Firmware* folder, select the **506A###.hex** file, and click the **Open** button.
5. Click the **Update Flash** button.

The updater runs and the firmware installs. The system is ready for use.

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