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Maestro

Update the Firmware on a Maestro System

Follow the steps below to update the firmware of the Maestro loader and Everest Encore CP.

Required Files

- Maestro autoloader firmware (.bin file)
- Everest Encore CP firmware (.hex file)

Update the Maestro Loader Firmware

Use the Rimage System Utility to update the firmware of the Maestro Loader. In order for this utility to run, the Rimage USB Producer service must not be running.

- 1. Navigate: Windows button > type Services > select the Services app.
- 2. Right-click on Rimage USB Producer and select Stop.
- 3. Navigate: Windows button > Rimage Automation Suite > Rimage System Utility



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- 4. Press the ... button to open a browsing window.
- 5. Browse for and select the loader firmware .bin file.
- 6. Press the Update firmware button.

🔯 Rimage System Utility	×
Firmware/Status Testing	
Inquiry response: RIMAGE SSD0000 VER	SION11.002Bby
Status:	
Loader firmware	
Firmware file: C:\Users\User\Desktop\1	
Update firmware	
- Serial numbers	
Loader SN: 11111111 Update	SN Printer SN: E080016
Loader statistics	Printer statistics
# of units assembled: 643	Print count: 754
Tongue A inserts: 336	Ribbon count: 152
Tongue B inserts: 307	Image count: 318
Tongue C inserts: 312	
Tongue D inserts: 271	Number of beeps on error: 0 Update beep count

- 7. After the firmware update is complete, close the Rimage System Utility.
- 8. In the Services window, right-click Rimage USB Producer and select start.
- 9. Close the Services window.

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Update the Everest Encore CP Firmware

Use the Everest Printer Utilities to update the firmware in the Everest Encore CP.

- 1. Navigate: Windows button > Rimage Automation Suite > Everest Printer Utilities
- Remote Desktop 69 Rimage Automation Suite AutoConductor AutoConductor Help **Everest Printer Utility** 8 Quick Design D Quick Design Help **Rimage System Utility** \sim Using Merge Fields in Rimage Aut... Ö Rimage SDK ↺ 片 ...) -2. Select the Firmware Update tab.
- 3. Press the Select button.
- 4. Browse for and select the printer firmware .hex file.
- 5. Press the Update Firmware button.

🚘 Everest Printer Utilities	×	
Status Alignment Density Firmware Update Print		
Firmware file: Select		
Printer is already in firmware update mode		
Update Firmware		
	-	

6. After the firmware update completes, close the Everest Printer Utilities.