

## Prism III Print Head Cleaning

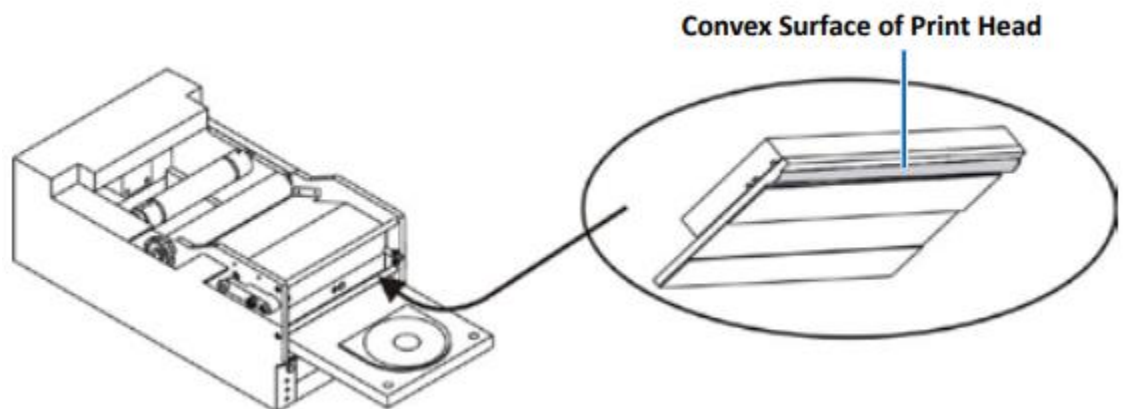
This document will walk you through the steps to cleaning the Prism III print head

### Required Tools

- 99% Isopropyl alcohol
- Prism III Cleaning Swab

## Cleaning Prism III Print Head

1. Prepare the **Prism III**
  - a. Power on the **Prism III**
  - b. Press the **operator button** to open the printer tray
  - c. Power off the **Prism III**
  - d. Remove the **top cover**
  - e. Remove the **ribbon**. Refer to the Change the Print Ribbon section on page 18 of the Prism III Maintenance Guide manual.
2. Clean the **print head**
  - a. Apply **isopropyl alcohol** to the cleaning swab
  - b. Insert the **cleaning swab** into the drawer opening
  - c. Lift the **swab** upward as you run the swab against the **convex surface** of the print head



# R I M A G E<sup>®</sup>

3. Clean the front two **ribbon guides**
  - a. Apply **isopropyl alcohol** to the **cleaning swab**
  - b. Run the **swab** against the **ribbon guides** to clean them
4. After the alcohol on the print head drives, prepare the **Prism** for use
  - a. Install the **ribbon**. Refer to the Change the Print Ribbon section on page 18 of the Prism III Maintenance Guide manual
  - b. If you removed the **printer** from an autoloader or autoprinter, place the printer on the system and connect **all cables and cords** to the back of the printer