

# Requirements, Compatibility Information and Upgrade Instructions

## Requirements

Rimage Optical Software Suite – version 9.5.2 requirements include:

- The Windows installation is supported on these 32-bit platforms:
  - Windows 10 Professional
  - Windows 10 Enterprise
- The Windows installation is supported on these 64-bit platforms:
  - Windows 10 Professional
  - Windows 10 Enterprise
  - Windows Server 2016
  - Windows Server 2019
  - Windows 11

## Changes for Version 9.5.2.7

### Installer

- Updated the VC runtime to version 14.38.33130.

### Message Server (Netpub plugin)

#### Resolved Issues

- #3250 – fixed crash that occurred when processing CDTEXT items in the NWP file.
- Fixed problem with reversing the meanings of 'RELAX' and 'NORELAX' when added to the ImageType directive for ISO9960L1 or ISO9960L2.

### Production Server

#### New Features

- Added command-line switch "-mer" which causes the system to check the Everest ink ribbon level after every print and post a "ribbon out" dialog when it reaches 0. This may result in some unused ribbon to remain.

## Previous Changes for the 9.5.2 Release

### Installer

- Uses the NSIS installer package instead of WIX (QuickDisc and CD Designer still use the WIX installer, but are contained within the NSIS package and are installed silently).

## Message Server (Netpub plugin)

### Resolved Issues

- Removed the ImagerHost attribute from the production order. This was causing Production Server log messages to contain messages about not being able to connect to a stream server.
- Moved logs to \Rimage\Logs and removed the missing percent file error in the log.

## Production Server

### New Features

- Added support for Blu-ray QL (128 GB) media.
- Implemented hashing of extracted files in Production Server when reading discs for the Rimage Data Solution application.

### Resolved Issues

- #3215 - changed the Recorder Cache Status dialog to hide the recorders that are assigned as read-only.
- Distinguish between Windows 10 and Windows 11 when querying the Windows version.
- Create PPC hot folder at startup if it is missing.
- Removed unneeded "and close tray" to message to remove a disc from the recorder manually.

## Image Server

### Resolved Issues

- Fixed a problem with adding an invalid prefix "\\?" to UNC paths when processing an editlist.
- Fixed problems with accessing files with path names > 260 characters.
- Fixed problem with ignoring the WaitForSpace directive in the image order.

## QuickDisc

### Resolved Issues

- Changed recorder capability “Can record Blu-ray TL/QL” into separate “Can record Blu-ray TL” and “Can record Blu-ray QL” capabilities.
- Removed labels for the 2000i from the QuickDisc templates.
- in the Review and Record window, use the \* characters instead of the actual password and disallow changing it.
- Fixed icons used for the “Tools/Restore Spanned Discs” and the “Help” menu items.

## System Manager

### Resolved Issues

- Changed recorder capability “Can record Blu-ray TL/QL” into separate “Can record Blu-ray TL” and “Can record Blu-ray QL” capabilities.
- Removed obsolete settings in the Production Server. These include removal of the Barcode tab and settings in the Diagnostics and Perfrack tabs that are always enabled.
- Removed controls relating to the Order Archive Manager and fixed problem with the "Rimage Applications" text partially overwritten with a rectangle in the RSM Preferences dialog.