


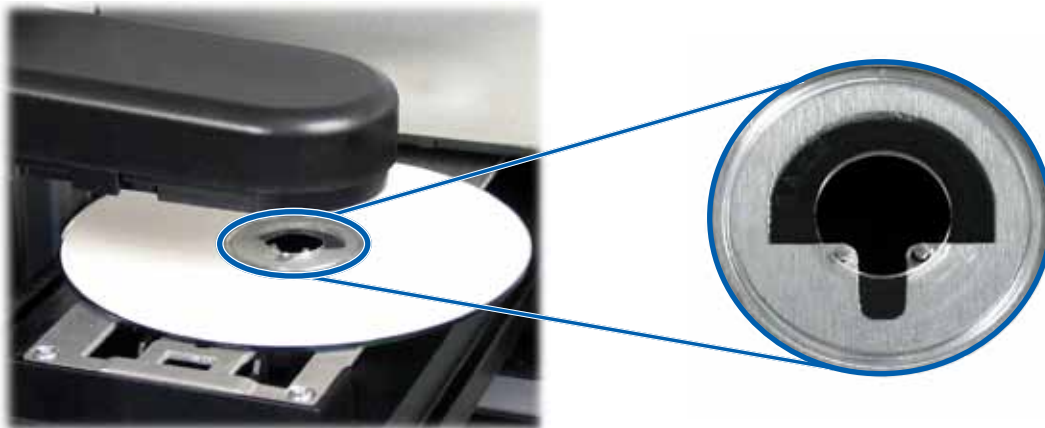
Align the Printer on the Rimage 2000i

The printer is aligned at the factory. However, the printer can come out of alignment during shipping. If the lift arm is not picking or placing discs on the printer tray properly, or if you receive clamping errors, you need to align the printer. Use the following procedure to align the printer.



Required tools:

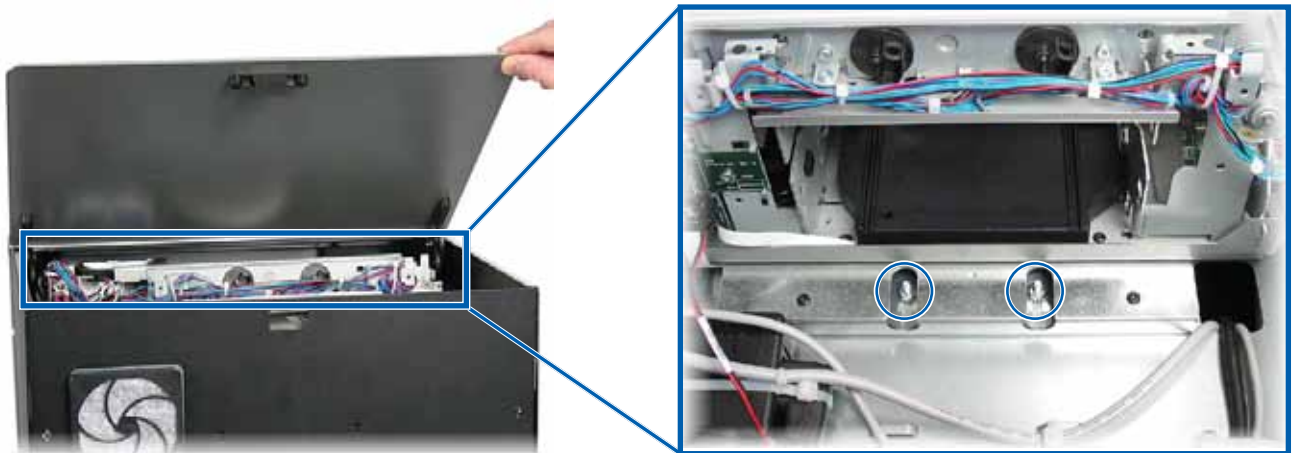
- Torx T25 screwdriver
- 11/32" nut driver
- 5/32" Allen wrench

1. Stop or pause all **jobs**.
2. Make sure that the **printer cables** are connected.
3. Test the **printer alignment**.
 - a. Make sure the **printer tray** is closed.
 - b. Access **diagnostic test mode**. Refer to the *Access Diagnostic Test Mode* section in the *Rimage 2000i User Guide*.
 - c. Press the **operator button** four times and hold it in on the fourth press. [JOG LIFT DIAGNOSTIC] displays on the operator panel. This lift arm moves to the top of the lift column.
 - d. When [STARTING TEST RELEASE BUTTON] displays on the operator panel, release the **operator button**.
 - e. Press . The printer tray opens.
 - f. Place a **disc** (Qty. 1) on the printer tray so that the two small pins are aligned at the front of the hole in the disc, and the disc lays flat on the printer tray. Refer to the images below.




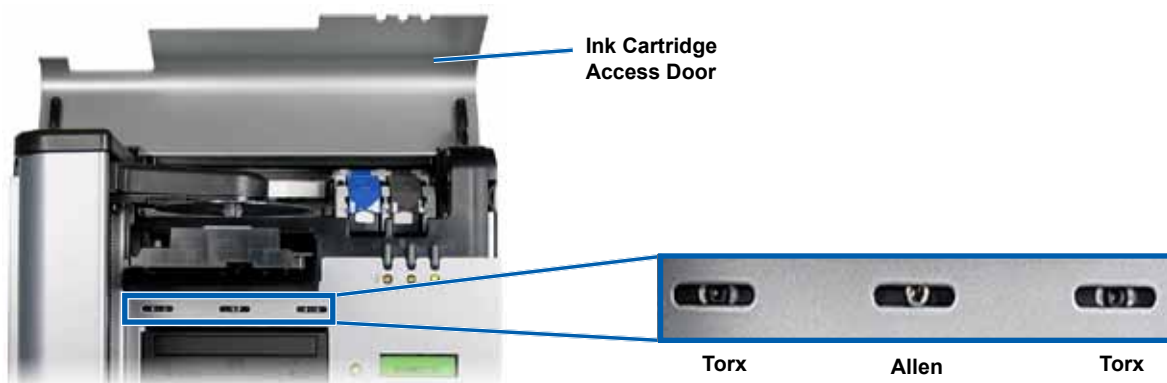
- g. Press the **operator button**. The lift arm picks up the disc.
- h. Press the **operator button** again. The lift arm releases the disc onto the printer tray.
 - If the printer is properly aligned, the lift arm smoothly sets the disc onto the printer tray, and the disc sits on the printer tray as shown in the photos above
 - The two small pins are aligned at the front of the hole in the disc.
 - The disc lays flat on the printer tray.
 - If the disc is seated on the printer tray as shown above, the printer is aligned. Remove the disc from the printer tray and continue to **step 9**.
 - If the disc is not seated on the printer tray as shown above, you must align the printer. Continue to **step 4**.

4. Access the **printer**.
 - a. Open the **printer service door** to access the hex nuts at the rear of the printer.
 -  **Note:** You may need to prop this door open or have someone hold the door for you.
 - b. With the 11/32" nut driver, loosen the **hex nuts** (Qty. 2) at the rear of the printer. The printer frame loosens, allowing you to use the alignment screws (Qty. 3) to align the printer in step 6.
 -  **Note:** The purpose of the hex nuts is to hold the printer securely during shipment. Tightening these nuts after alignment is optional.
 - c. Close the **printer service door**.

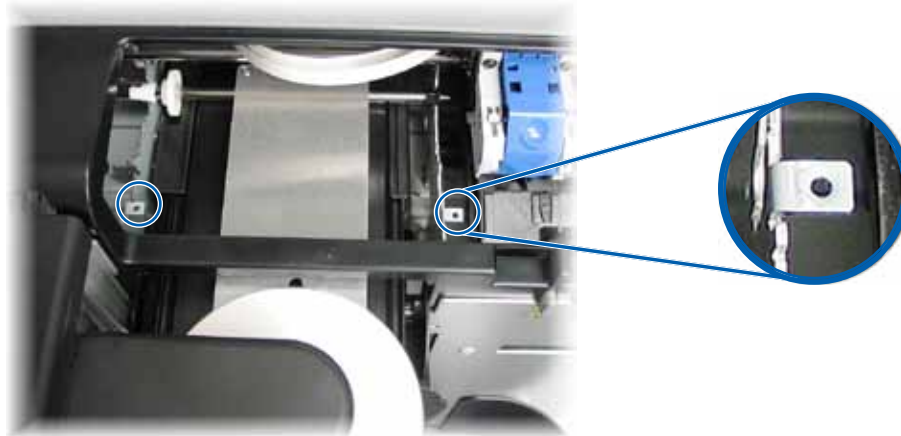


Hex Nuts



5. Open the **ink cartridge access door**.
6. Align the **printer** from side to side.
 -  **Note:** If the printer must be aligned front to back, continue to **step 7**.



- a. Loosen the **Torx T25 screws** (Qty. 2) at the front of the printer until you can move the printer from side to side.
- b. Gently grasp the small **metal tabs** (Qty. 2) on the printer.



Metal Tabs

- c. Move the **printer** to the left or right as needed.
 - d. Repeat **step 3** to check the printer alignment.
 - e. If necessary, repeat **step b - step d** until the printer is properly aligned from side to side.
 - f. When the printer is properly aligned, tighten the **Torx T25 screws** (Qty. 2) to ensure continued alignment.
7. Align the **printer** from front to back.
- a. Using a 5/32" Allen wrench, turn the **center front 5/32" Allen screw** (Qty. 1).
 - Turn the **Allen screw** clockwise to move the printer toward the front of the Rimage 2000i.
 - Turn the **Allen screw** counterclockwise to move the printer toward the back of the Rimage 2000i.
 - b. Repeat **step 3** to check the printer alignment.
 - c. If necessary, repeat **step 7** until the printer is properly aligned from front to back.
8. Remove the **disc** from the printer tray.
9. Press . The printer tray closes.
10. Close the **ink cartridge access door**.
11. Press and hold the **operator button** until [EXIT TEST MODE DIAGNOSTIC] displays on the operator panel.
12. When [EXIT TEST MODE DIAGNOSTIC] displays on the operator panel, release the **operator button**.
-  **Note:** If [PAUSE...] displays on the operator panel, press and release the operator button. [RIMAGE 2000i READY] displays on the operator panel.

The Rimage 2000i is ready for use.