

Maintain the Producer IV

Use the information in this section to keep your Producer IV in optimal operating condition.

Overview

Regular preventative maintenance of your Producer IV can help to ensure error-free recordings and clean printed labels. Maintenance involves cleaning the system.

Note: The printer has its own maintenance requirements. Refer to your printer user guide for maintenance information.

Cautionary Information

⚠ Caution: To avoid damaging the Producer IV during maintenance:

- Never use oils, silicone, or other lubricants on any part of the Producer IV.
- Use only non-abrasive cleaners to wipe down the surfaces of your Producer IV.
- Never use cleaners to clean the embedded PC.
- Avoid pouring cleaners directly onto the Producer IV. Instead, apply the cleaner to the cloth first.
- Observe precautions for electrostatic-sensitive devices whenever you access the embedded PC.

Preventative Maintenance Schedule

Note: Your system may require more frequent maintenance if used in a dusty area, such as a store or warehouse.

Before you begin:

⚠ Warning! Always power off the autoloader and unplug the power cord before you access the embedded PC.

1. Power off the **Producer IV**.
2. Disconnect the **power cord**.

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Important! Failure to follow the maintenance schedule outlined below may void your warranty.

Task	Tool	Frequency
Wipe down the lift arm shaft. Pay close attention to: <ul style="list-style-type: none">• The area around the base of the shaft• The area just above the lift arm	Lint-free cloth	Weekly
Wipe down all surfaces of the autoloader including: <ul style="list-style-type: none">• Sides and top• Door• Output bin• Carousel• Base (remove the carousel first)• Top surface on the lift arm	Lint-free cloth Non-abrasive, all-purpose cleaner	Weekly
Remove dust and debris from the fans at the back of the autoloader.	Can of compressed air	Monthly
Remove dust and debris from the openings at the back of the autoloader. For embedded systems only (6200N, 7200N, and 8200N), remove the carousel and remove dust and debris from the openings to the PC module.	Vacuum	Monthly

Diagnostic Tests

Producer IV diagnostic tests are available to troubleshoot problems with your system and ensure proper operation. For more information on accessing, selecting, and performing diagnostic tests, refer to the *Producer IV Perform Diagnostic Tests* document that is available at www.rimage.com/support or on the user guide disc that shipped with your system.