

Maintain the Rimage 2000i

Regular preventative maintenance of your Rimage 2000i can help to ensure error-free recordings and clean printed labels. Maintenance involves cleaning the system, cleaning the ink cartridges, and replacing the fan filter.

Use the information in this section to keep your Rimage 2000i in optimum operating condition.

⚠ Caution: To avoid damaging the Rimage 2000i during maintenance:

- Never use oils, silicone, or other lubricants on any part of your Rimage 2000i.
- Use only non-abrasive cleaners to wipe down the surfaces of your Rimage 2000i.
- Do not pour cleaner directly onto your Rimage 2000i. Instead, apply the cleaner to a lint-free cloth first.
- When you spray compressed air, make sure that no liquid drips into your system.

Preventative Maintenance Schedule

ⓘ Important! Failure to follow the maintenance schedule outlined below may void your warranty.

Materials	Task	Frequency
Mandatory		
Lint-free cloth Non-abrasive, all-purpose cleaner	<ol style="list-style-type: none"> 1. With the Rimage 2000i powered on, place your hand next to the fan to make sure that the fan is operating.  Tip: If you do not feel air blowing, the fan is not operating and must be replaced. Contact your Rimage reseller. 2. Power off the Rimage 2000i. 3. Disconnect the power cord. 4. Wipe down all exterior surfaces of the autoloader.  Tip: Your system may require more frequent maintenance if it is used in a dusty area, such as a store or warehouse. 	Weekly
Dry, lint-free cloth	Wipe down the glide strips where the lift arm rollers touch the system. 	Weekly

The preventative maintenance schedule is continued on page 2.

Materials	Task	Frequency
Mandatory, continued		
New fan filter	Replace the fan filter . Refer to the Replace the Fan Filter instructions on page 4.	Monthly
Can of compressed air Torx T10 screwdriver	Remove dust from the system. Refer to the Remove Dust from the Rimage 2000i instructions on page 2.	Monthly
New ink cartridges	Replace the ink cartridges. Refer to the Replace the Ink Cartridges instructions on page 5.	As needed
Optional		
None needed	Clean the ink cartridges. Refer to the Clean the Ink Cartridges instructions on page 4.	When print quality problems are noticed
Torx T25 screwdriver 11/32" nut driver 5/32" Allen wrench	Align the printer. Refer to the Align the Printer section in the user guide.	As needed  Note: The printer is aligned at the factory.

Remove Dust from the Rimage 2000i

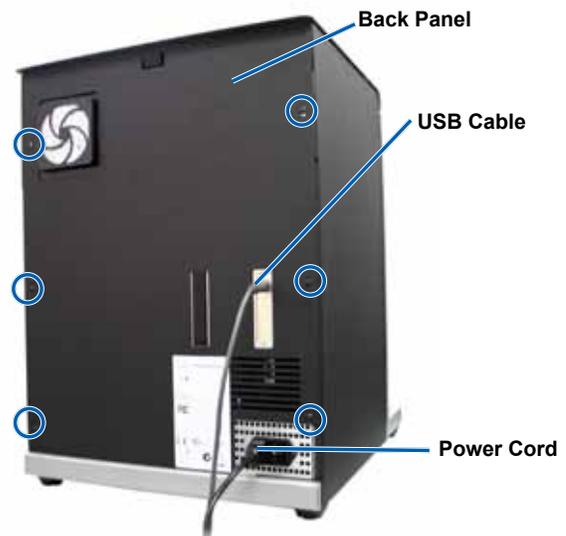
Required tools:

- Can of compressed air
- Torx T10 screwdriver

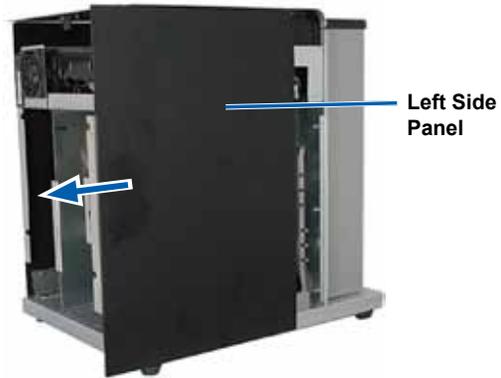
1. Press the **recorder buttons** to open the recorder trays.
2. Power off the **Rimage 2000i**.
3. Disconnect the **cables** from the back of the system.

 **Caution:** Some cables in this system are latched. Equipment damage may occur if cables are not disconnected appropriately.

- **Power cord**
- **USB cable**



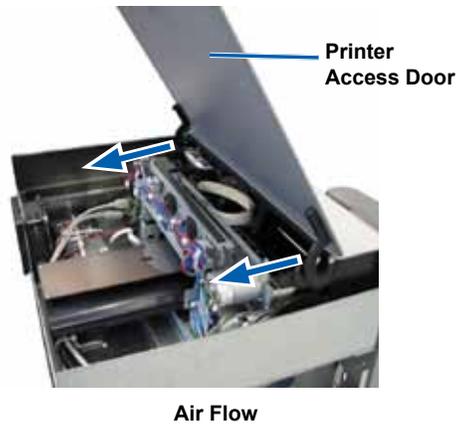
4. Remove the **back panel**.
 - a. Remove the **Torx T10 screws** (Qty. 6) that secure the back panel.
 - b. While firmly grasping the top of the **back panel**, lift and pull back to remove it.
5. Slide the **left side panel** straight back and off of the system.



6. Remove the **dust**.
 - a. Spray the **compressed air** through the recorders from front to back.
 - b. Open the **ink cartridge access door**.
 - c. Spray the **compressed air** through the printer from front to back.



- d. Open the **printer access door**.
 - e. Spray the **compressed air** from the hinges of the printer access door to the back of the system.



- f. Spray the **compressed air** from the front to the back of the system, across the USB hub and the power supply.



7. Slide the **left side panel** into place.
8. Position the **back panel** on the system.
9. Install and tighten the **Torx T10 screws** (Qty. 6) to secure the back panel.
10. Connect the cables at the back of the system.
 - **Power cord.**
 - **USB cable**
11. Power on the **Rimage 2000i**.
12. Press the **recorder buttons** to close the recorder trays.

Clean the Ink Cartridges

This functionality allows you to clean the ink cartridge nozzles. The nozzles may become clogged from dried ink, causing poor print quality.

1. Access Printing Preferences. Refer to the *Rimage 2000i User Guide*.
2. Select the **Service** tab.
3. On the **Service** tab, select **Service ToolBox**. The *Service ToolBox* dialog box opens.
4. Select **Clean Cartridges**. The *Cleaning Cartridges* window opens.
5. Select **Light** to clean the ink cartridge nozzles with the least amount of ink. When the cleaning is complete, a message displays in the **status** field at the bottom of the *Cleaning Cartridges* window.
 -  **Note:** Print a test disc after you clean the ink cartridge nozzles. If print quality is still poor, repeat **step 1 - step 5**, selecting **Medium** or **Heavy** in step 5.
6. Select **OK**. The *Cleaning Cartridges* window closes.
7. Select **OK**. The *Rimage Service ToolBox* dialog box closes.
8. Select **OK**. The *Preferences* window closes.

Replace Consumables

This section provides information about replacing the fan filter and ink cartridges in the Rimage 2000i.

Replace the Fan Filter

The fan filter is a consumable item. You must change the fan filter every month. Use the following procedure to change the fan filter.

1. On the back of the Rimage 2000i, firmly grasp a corner of the **fan filter retainer**.
2. Gently pull the **fan filter retainer** away from the back of the Rimage 2000i.
3. Remove the **fan filter**.
4. Place the new **fan filter** in the **fan filter retainer**.
5. Firmly press the **fan filter retainer** into the slots on the back of the Rimage 2000i until it snaps into place.

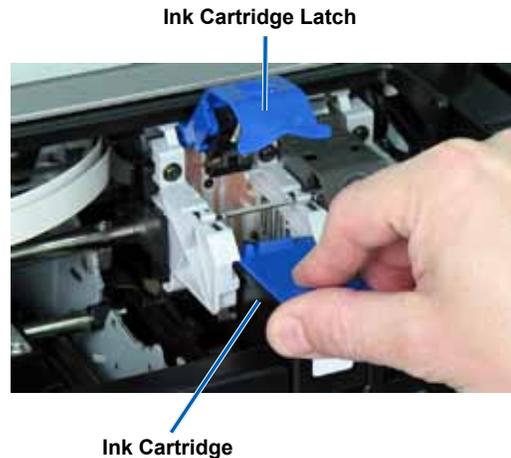


Replace the Ink Cartridges

Use the following procedure to change the ink cartridges in your Rimage 2000i.

⚠ **Important!** You must use the appropriate ink cartridges in one of the configurations refer to the *Ink Requirements* section in the *Rimage 2000i User Guide*.

1. Lift the **ink cartridge access door**. The ink cartridge carriage moves to an accessible position on the carriage guide.
2. When the ink cartridge carriage stops, lift the **ink cartridge latch** to the open position.



3. If an ink cartridge is already installed, slide the **ink cartridge** out of the ink cartridge cradle.
4. Remove a new **ink cartridge** from the packaging.
5. Carefully remove the **protective tape** that covers the ink nozzles.
- ⚠ **Important!** Do not touch the nozzles or the copper contacts on the ink cartridges. If you touch these parts, clogs, ink failure, and poor electrical connections are likely to occur. Do not remove the copper strips.
6. Hold the **ink cartridge** so that the copper strip is on the bottom, facing toward the printer.
7. Slide the **ink cartridge** into the cradle.
8. Push down on the **ink cartridge latch** until it snaps into place.
9. Close the **ink cartridge access door**. The ink cartridge status light flashes for a few seconds. When the status light stops flashing, the Rimage 2000i is ready to print.
- 📎 **Note:** If the ink cartridge is not securely seated in the cradle, the printer will not recognize the ink cartridge. The printer may not reset properly or you may receive an invalid ink cartridge message. If this happens:
 - Remove the **ink cartridge** and reinsert it. Be sure to press firmly when you reinsert it.
 - Make sure to use the appropriate ink cartridge. Acceptable cartridges are listed in the *Ink Requirements* section of the *Rimage 2000i User Guide*.
 - If the problem persists, replace the **ink cartridge**.
10. Align the **ink cartridges**. Refer to the *Align the Ink Cartridges* section in the *Rimage 2000i User Guide*.