

Service Pack 2 for Rimage Producer Software Suite and OfficeNET Software Suite versions 7.5 – 8.2

This document describes the changes made in Rimage 7.5 - 8.2 Service Pack 2.

Compatibility

Service Pack 2 is compatible with:

- **Producer Software Suite (PSS) version 7.5**
- **PSS version 8.0**
- **PSS version 8.1**
- **PSS version 8.2**

- **OfficeNET Software Suite (OSS) version 8.0**
- **OSS version 8.2**

 **Note:** if you have already installed Rimage 7.5 – 8.2 Service Pack 1 and you are not running PSS 8.2 or OSS 8.2, you do not need to install this service pack.

Changes to Rimage Software Suite Components in PSS and OSS version 8.2

Imaging Server

- Resolved an issue with Imaging Server freezing after losing network connections. (Rimage reference #10610, 10887).
- Resolved an issue with too stringent name checking for 8.2 ISO Level 1. (Rimage reference #10921).

Production Server

PSS and OSS

- Resolved an issue with very large (more than 2000 characters) merge files that cause Production Server to fail. (Rimage reference #10220).
- Resolved an issue with labels not printing when merge fields are in the Production Order. (Rimage reference #10771).

PSS only

- Resolved an issue with estimated retransfer sheet count not displaying when exact count is unavailable on the Everest-III and 600 printers. (Rimage reference #10751).
- Resolved an issue with verifying PowerImage orders when the order is submitted from DiscFlow. (Rimage reference # 10782).
- Resolved an issue with verifying Blu-ray ISO images when the order is submitted from DiscFlow. (Rimage reference # 10866).

OSS only

- Resolved an issue with a missing ErrorDialog_1.4.DTD that caused Production Server to fail. (Rimage reference #10876).

Changes to Rimage Software Suite Components in Service Pack 1 and included in Service Pack 2

 **Note:** if you have already installed Service Pack 1, and you are not currently running PSS 8.2 or OSS 8.2, you do not need to install Service Pack 2.

General

Updated Everest 600 firmware to resolve compatibility issues.

Updated Everest 600 printer driver.

Added support for AD 5240S recorders.

Imaging Server

PSS version 8.1

Resolved an issue with certain file arrangement when using UDF 2.5 that was causing a corrupted power image. (Rimage reference #9374).

Resolved an issue with corrupted power image with CDXA option. (Rimage reference #9751).

Resolved an issue with the recovery of lost Messaging Server connections. (Rimage reference #9791).

Resolved an issue with Imaging Server freezing after losing connection with Messaging Server. (Rimage reference #9801).

OSS and PSS version 8.2

Resolved an issue with certain file arrangement when using UDF 2.5 that was causing a corrupted power image. (Rimage reference #9374).

Resolved an issue with Imaging Server freezing after losing connection with Messaging Server. (Rimage reference #9801).

Resolved an issue with Spanning not supporting ISO strict level 1. (Rimage reference #9884, 10021, and 10022).

Resolved an issue with adding files to the root directory via the ModifyImage.dll plugin. (Rimage reference #9996).

Resolved an issue with the ImageOrder option to allow for span files not to be included. (Rimage reference #10026).

Resolved an issue with an unnecessary extra volume being created in Imaging Server during Spanning. (Rimage reference #10035).

Resolved an issue with sending an error message when a group size exceeds the volume size. (Rimage reference #10036).

Resolved an issue with volume IDs incorrectly truncating at 16 characters for Unicode. UDF 1.50 and later now supports 63 characters for Unicode. (Rimage reference #10205).

Production Server

PSS version 7.5

Resolved an issue with Production Server halting when the system is heavily loaded. (Rimage reference #8210 and 8468).

Resolved an issue where Production Server rejected dual-layer Blu-ray orders because of incorrect size constraints. (Rimage reference #8248).

Resolved an issue where the first print failed after Everest printer firmware was updated. (Rimage reference #8435).

Resolved an issue where audio CDs were only read at 4x on AD-5170A and AD-5200A recorders. (Rimage reference #8446).

Resolved an issue with inaccurate bin counts. (Rimage reference #8617).

Resolved an issue with handling of action IDs in the set dialog response XML. (Rimage reference #8634).

Resolved an issue if 0 is specified for “VerifyEveryNthDisc” in the XML production order. (Rimage reference #8647).

Resolved an issue with incorrect operation after error when moving disc from printer to output bin potentially causing mislabeling errors. (Rimage reference #8796).

Resolved an issue with the case sensitivity of DDP file names on a Unix server. (Rimage reference #8804).

Resolved an issue which caused jobs to terminate when encountering a PerfectPrint failure during Print Only jobs. (Rimage reference #8814).

Resolved an issue with recording BDR-203 with OPC check failure. (Rimage reference #9632).

Resolved general issues with the BDR-203 recorder. (Rimage reference #9713, 9718, 9720, and 9744).

Resolved an issue with obtaining the printer cartridge status when the printer is busy. (Rimage reference #9741).

Resolved an issue where the disc order did not match the output folder name when using Automatic Bulk Read and the default folder structure. (Rimage reference #9750).

Resolved issues with audio verification (Rimage reference #9758).

Resolved an issue with the synchronization of the DiscWatch status light with the correct state of the system's printer. The status light changed before the error was fully recovered. (Rimage reference #9759).

Resolved an issue with accessing recorders after a firmware update. (Rimage reference #9762).

Resolved an issue with copying audio CDs that contain multiple sub-indices. (Rimage reference #9769).

Resolved an issue where multi-copy jobs with low available cache space led to Production Server freezing. (Rimage reference #9809).

Resolved an issue with setting bins to Blu-ray DL Input Only. (Rimage reference #10032).

OSS and PSS version 8.0

Resolved an issue with Production Server halting when the system is heavily loaded. (Rimage reference #8210 and 8468).

Resolved an issue where Production Server rejected dual-layer Blu-ray orders because of incorrect size constraints. (Rimage reference #8248).

Resolved issues with orders sent to mailslot 1 being rejected on Producer autoloaders. (Rimage reference #8401).

Resolved an issue where the first print failed after Everest printer firmware was updated. (Rimage reference #8435).

Resolved an issue where an error was displayed when attempting to record 90-100 minute CDs. (Rimage reference #8437).

Resolved an issue where audio CDs were only read at 4x on AD-5170A and AD-5200A recorders. (Rimage reference #8446).

Resolved an issue with Production Server leaking GDI handles. (Rimage reference #8553).

Resolved an issue where submitting spanned jobs caused hang ups of Production Server. (Rimage reference #8601).

Resolved an issue with inaccurate bin counts. (Rimage reference #8617).

Resolved an issue with handling of action IDs in the set dialog response XML. (Rimage reference #8634).

Resolved an issue if 0 is specified for "VerifyEveryNthDisc" in the XML production order. (Rimage reference #8647).

Resolved an issue with incorrect operation after error when moving disc from printer to output bin potentially causing mislabeling errors. (Rimage reference #8796).

Resolved an issue with the case sensitivity of DDP file names on a Unix server. (Rimage reference #8804).

Resolved an issue which caused jobs to terminate when encountering a PerfectPrint failure during Print Only jobs. (Rimage reference #8814).

Resolved an issue with recording BDR-203 with OPC check failure. (Rimage reference #9632).

Resolved general issues with the BDR-203 recorder. (Rimage reference #9713, 9718, 9720, and 9744).

Resolved an issue with obtaining the printer cartridge status when the printer is busy. (Rimage reference #9741).

Resolved issues with audio verification (Rimage reference #9758).

Resolved an issue with the synchronization of the DiscWatch status light with the correct state of the system's printer. The status light changed before the error was fully recovered. (Rimage reference #9759).

Resolved an issue where the disc order did not match the output folder name when using Automatic Bulk Read and the default folder structure. (Rimage reference #9750).

Resolved an issue with accessing recorders after a firmware update. (Rimage reference #9762).

Resolved an issue with copying audio CDs that contain multiple sub-indices. (Rimage reference #9769).

Resolved an issue where multi-copy jobs with low available cache space led to Production Server freezing. (Rimage reference #9809).

Resolved an issue with setting bins to Blu-ray DL Input Only. (Rimage reference #10032).

PSS versions 8.1

Resolved an issue with the label serial number being incremented before recording is successful. (Rimage reference #7375).

Resolved an issue with Production Server halting when the system is heavily loaded. (Rimage reference #8210 and 8468).

Resolved an issue where Production Server rejected dual-layer Blu-ray orders because of incorrect size constraints. (Rimage reference #8248).

Resolved issues with orders sent to mailslot 1 being rejected on Producer autoloaders. (Rimage reference #8401).

Resolved an issue where the first print failed after Everest printer firmware was updated. (Rimage reference #8435).

Resolved an issue where an error was displayed when attempting to record 90-100 minute CDs. (Rimage reference #8437).

Resolved an issue where audio CDs were only read at 4x on AD-5170A and AD-5200A recorders. (Rimage reference #8446).

Resolved an issue with Production Server leaking GDI handles. (Rimage reference #8553).

Resolved an issue where submitting spanned jobs caused hang ups of Production Server. (Rimage reference #8601).

Resolved an issue with inaccurate bin counts. (Rimage reference #8617).

Resolved an issue with handling of action IDs in the set dialog response XML. (Rimage reference #8634).

Resolved an issue if 0 is specified for “VerifyEveryNthDisc” in the XML production order. (Rimage reference #8647).

Resolved issues with audio verification (Rimage reference #8688).

Resolved an issue with incorrect operation after error when moving disc from printer to output bin potentially causing mislabeling errors. (Rimage reference #8796).

Resolved an issue with the case sensitivity of DDP file names on a Unix server. (Rimage reference #8804).

Resolved an issue which caused jobs to terminate when encountering a PerfectPrint failure during Print Only jobs. (Rimage reference #8814).

Resolved an issue with track placement when ‘pause’ is added to .wav audio content. (Rimage reference #9108).

Resolved an issue with verification failing during disc copy jobs. (Rimage reference #9265).

Resolved an issue with copying multi-session discs. (Rimage reference #9275).

Resolved an issue with slow operation when suspending and resuming jobs. (Rimage reference #9346).

Resolved an issue with recording BDR-203 with OPC check failure. (Rimage reference #9632).

Resolved an issue with slow operation when suspending and resuming jobs. (Rimage reference #9673).

Resolved general issues with the BDR-203 recorder. (Rimage reference #9713, 9718, 9720, and 9744).

Resolved issues with audio verification (Rimage reference #9758).

Resolved an issue with the synchronization of the DiscWatch status light with the correct state of the system’s printer. The status light changed before the error was fully recovered. (Rimage reference #9759).

Resolved an issue with obtaining the printer cartridge status when the printer is busy. (Rimage reference #9741).

Resolved an issue where the disc order did not match the output folder name when using Automatic Bulk Read and the default folder structure. (Rimage reference #9750).

Resolved issues with audio verification (Rimage reference #9757).

Resolved an issue with accessing recorders after a firmware update. (Rimage reference #9762).

Resolved an issue with copying audio CDs that contain multiple sub-indices. (Rimage reference #9769).

Resolved an issue where multi-copy jobs with low available cache space led to Production Server freezing. (Rimage reference #9809).

Resolved an issue with loading AD-5200A recorder firmware leading to a system slowdown. (Rimage reference #9869).

Resolved an issue with recording raw mode data CDs on some recorders. (Rimage reference #10354).

OSS and PSS version 8.2

Resolved an issue with obtaining the printer cartridge status when the printer is busy. (Rimage reference #9741).

Resolved an issue where the disc order did not match the output folder name when using Automatic Bulk Read and the default folder structure. (Rimage reference #9750).

Resolved an issue with accessing recorders after a firmware update. (Rimage reference #9762).

Resolved an issue with copying audio CDs that contain multiple sub-indices. (Rimage reference #9769).

Resolved an issue where multi-copy jobs with low available cache space led to Production Server freezing. (Rimage reference #9809).

Resolved an issue with Production Server not allowing Rimage Video Protect and CSS protection software to run at the same time. (Rimage reference #9933 and 10116).

Resolved an issue with Production Server freezing when printing .PDF files. (Rimage reference #9937).

Resolved an issue with using SW5583 recorders to copy a CD. (Rimage reference #9972).

Resolved an issue that allowed rebooting during autoloader, recorder and printer firmware updates. (Rimage reference #10153).

Resolved an issue with centering .pdf labels on Prism*Plus!* printers. (Rimage reference #10178).

Resolved an issue with reading in discs with files marked 'deleted' in UDF. (Rimage reference #10346).

Resolved an issue with recording raw mode data CDs on some recorders. (Rimage reference #10354).

SpanRestore(Mac) 8.2

Resolved an issue where SpanRestore was not properly functioning with Blu-ray media on a Macintosh computer. (Rimage reference #10117).